1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
3	BENCH SESSION
4	(PUBLIC UTILITIES)
5	Chicago, Illinois
6	Wednesday, April 3, 2013
7	
8	Met, pursuant to notice, at 10:30 a.m.
9	in the Videoconference Room, 160 North LaSalle
10	Street, Chicago, Illinois.
11	
12	PRESENT:
13	MR. DOUGLAS P. SCOTT, Chairman
14	MR. JOHN T. COLGAN, Commissioner (by videoconference)
15	MS. ANN McCABE, Commissioner (by phone)
16	MR. MIGUEL del VALLE, Acting Commissioner
17	MS. SHERINA E. MAYE, Acting Commissioner
18	
19	L.A. COURT REPORTERS by
20	Kari Wiedenhaupt, Reporter
21	CSR# 084-004725

- 1 CHAIRMAN SCOTT: Is everything ready in
- 2 Springfield?
- 3 COMMISSIONER COLGAN: I believe we are ready to
- $^{4}$  go.
- 5 CHAIRMAN SCOTT: Thanks. Very good. Pursuant
- to the provisions of the Open Meetings Act, I now
- onvene a regularly scheduled Bench Session of the
- 8 Illinois Commerce Commission. With me in Chicago are
- 9 Acting Commissioner del Valle and Acting Commissioner
- Maye. With us in Springfield is Commissioner Colgan.
- 11 I am Chairman Scott. We have a quorum.
- We should also have Commissioner
- McCabe available on the phone. Are you there,
- 14 Commissioner?
- 15 COMMISSIONER MCCABE: Yes, I am.
- 16 CHAIRMAN SCOTT: Very good. Under the
- 17 Commission's rules we will have to vote to allow
- 18 Commissioner McCabe to participate by phone.
- I move to allow Commissioner McCabe's
- participation by phone. Is there a second?
- 21 ACTING COMMISSIONER DEL VALLE: Second.
- 22 CHAIRMAN SCOTT: It's been moved and seconded.

1 All in favor, say aye. 2 (Chorus of ayes.) 3 CHAIRMAN SCOTT: Any opposed? 4 (No response.) 5 CHAIRMAN SCOTT: The vote is four to nothing 6 and Commissioner McCabe may participate in today's 7 meeting by phone. 8 Before moving into the agenda, 9 according to Section 1700.10 of Title 2 of the 10 Administrative Code, this is the time we allow 11 members of the public to address the Commission. 12 Members of the public wishing to address the 13 Commission must notify the Chief Clerk's office at 14 least 24 hours prior to Commission meetings. 15 According to the Chief Clerk's office, we have no 16 requests to speak at today's Bench Session. 17 (Whereupon, the Commission 18 proceeded with the 19 Transportation Agenda, the 20 proceedings of which are 21 enclosed in a separate 22 transcript.)

- 1 CHAIRMAN SCOTT: Moving on to the Public
- Utility agenda, we will begin with the approval of
- minutes from our March 20th Bench Session. I
- 4 understand amendments have been forwarded.
- Is there a motion to amend the
- 6 minutes?
- ACTING COMMISSIONER DEL VALLE: So moved.
- 8 CHAIRMAN SCOTT: Is there a second?
- 9 ACTING COMMISSIONER MAYE: Second.
- 10 CHAIRMAN SCOTT: It's been moved and seconded.
- 11 All in favor, say aye.
- 12 (Chorus of ayes.)
- 13 CHAIRMAN SCOTT: Any opposed?
- 14 (No response.)
- 15 CHAIRMAN SCOTT: The vote is five to nothing,
- and the amendments are adopted.
- 17 Is there now a motion to approve the
- minutes as amended?
- 19 ACTING COMMISSIONER MAYE: So moved.
- 20 CHAIRMAN SCOTT: Is there a second?
- 21 ACTING COMMISSIONER DEL VALLE: Second.
- CHAIRMAN SCOTT: It's been moved and seconded.

- <sup>1</sup> All in favor, say aye.
- 2 (Chorus of ayes.)
- 3 CHAIRMAN SCOTT: Any opposed?
- 4 (No response.)
- 5 CHAIRMAN SCOTT: The vote is five to nothing,
- and the minutes from our March 20th Bench Session as
- <sup>7</sup> amended are approved.
- On to the Public Utility agenda. We
- 9 will begin with the Electric portion. Item E-1
- concerns a filing by Ameren to amend its Riders HSS,
- 11 RTP and Customer Terms and Conditions to accommodate
- recent changes in MISO capacity procurement
- administration. Staff recommends granting the
- company's request by not suspending the filing.
- 15 Is there any discussion?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: Is there a motion to not
- suspend the filing?
- 19 ACTING COMMISSIONER MAYE: So moved.
- 20 CHAIRMAN SCOTT: Is there a second?
- 21 ACTING COMMISSIONER DEL VALLE: Second.
- 22 CHAIRMAN SCOTT: It's been moved and seconded.

- <sup>1</sup> All in favor, say aye.
- 2 (Chorus of ayes.)
- 3 CHAIRMAN SCOTT: Any opposed?
- 4 (No response.)
- 5 CHAIRMAN SCOTT: The vote is five to nothing
- and the filing will not be suspended. We will use
- <sup>7</sup> this five to nothing vote for the remainder of the
- Public Utility Agenda unless otherwise noted.
- 9 Item E-2 is Docket No. 12-0211. This
- 10 concerns a reconciliation of revenues collected under
- 11 Ameren's Hazardous Materials Adjustment Clause Rider
- in 2011 with actual and prudent associated costs.
- 13 ALJ Von Qualen recommends entry of an Order approving
- the reconciliation.
- 15 Is there any discussion?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: Any objections?
- 18 (No response.)
- 19 CHAIRMAN SCOTT: Hearing none, the Order is
- entered.
- Items E-3 and E-4 can be taken
- together. These are customer complaints against

- 1 ComEd. In each case ALJ Benn recommends the entry of
- an Order dismissing the proceeding for want of
- <sup>3</sup> prosecution without prejudice.
- 4 Is there any discussion?
- 5 (No response.)
- 6 CHAIRMAN SCOTT: Any objections?
- 7 (No response.)
- 8 CHAIRMAN SCOTT: Hearing none, the Orders are
- 9 entered.
- 10 Item E-5 is Docket No. 12-0343. This
- is a customer complaint by Heartland Recycling, LLC.
- 12 ALJ Riley recommends entry of an Order granting
- 13 ComEd's motion and dismissing the proceeding without
- 14 prejudice.
- 15 Is there any discussion?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: Any objections?
- 18 (No response.)
- 19 CHAIRMAN SCOTT: Hearing none, the Order is
- entered.
- Items E-6 through E-8 can be taken
- together. These are customer complaints against

- 1 ComEd. In each case, the parties have apparently
- settled their differences and have brought a Joint
- Motion to Dismiss, which the ALJ in each case
- 4 recommends we grant.
- Is there any discussion?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Any objections?
- 8 (No response.)
- 9 CHAIRMAN SCOTT: Hearing none, the Joint
- Motions to Dismiss are granted.
- 11 Item E-9 is AEP Energy's petition for
- the confidential treatment of its 2012 annual answer
- time/abandon call report, which it later requested to
- withdraw. ALJ Von Qualen recommends entry of an
- Order granting petitioner's request and dismissing
- the petition.
- 17 Is there any discussion?
- 18 (No response.)
- 19 CHAIRMAN SCOTT: Any objections?
- 20 (No response.)
- 21 CHAIRMAN SCOTT: Hearing none, the Order is
- entered.

- 1 Items E-10 and E-11 can be taken
- together. These are citations for a failure to file
- a Compliance Recertification Report as is required
- for an agent, broker and consultant pursuant to Part
- <sup>5</sup> 454 of the Illinois Administrative Code. In each
- 6 case ALJ Von Qualen recommends entering an Order
- <sup>7</sup> revoking the certificate of service to operate as an
- 8 ABC.
- 9 Is there any discussion?
- 10 (No response.)
- 11 CHAIRMAN SCOTT: Any objections?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: Hearing none, the Orders are
- 14 entered.
- Item E-12 is Docket No. 13-0160. This
- is Ameren and MJM Electric Cooperative's Joint
- Petition for Approval of an Agreement Amending the
- Service Area Agreement between the parties pursuant
- to Sections 2 and 6 of the Electric Supplier Act.
- 20 ALJ Von Qualen recommends entry of an Order granting
- the requested relief.
- Is there any discussion?

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1
                           (No response.)
 2
          CHAIRMAN SCOTT: Any objections?
 3
                           (No response.)
 4
          CHAIRMAN SCOTT: Hearing none, the Order is
 5
     entered.
 6
                   Items E-13 and E-14 can be taken
 7
     together. These items are petitions for the
 8
     confidential and/or proprietary treatment of
 9
     petitioners' reports. In each case, ALJ Riley
10
     recommends entry of an Order granting the requested
11
     protective treatment.
12
                   Is there any discussion?
13
                           (No response.)
14
          CHAIRMAN SCOTT: Any objections?
15
                           (No response.)
16
          CHAIRMAN SCOTT: Hearing none, the Orders are
17
     entered.
18
                   Turning now to Natural Gas. Item G-1
19
     Docket No. 13-0144. This is Peoples Gas' petition
20
     seeking authority to issue long-term debt, pursuant
21
     to Section 6-102(b) of the Public Utilities Act. ALJ
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Jorgenson recommends entry of an Order granting the

22

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1
     requested authority.
 2
                   Is there any discussion?
 3
                           (No response.)
 4
          CHAIRMAN SCOTT: Any objections?
 5
                           (No response.)
 6
          CHAIRMAN SCOTT: Hearing none, the Order is
 7
     entered.
 8
                   Moving on to telecommunication. Item
     T-1 is Docket No. 12-0644. This is NMG Telecom LLC's
 9
10
     application for certificates of service authority to
    provide facilities based and resold interexchange
11
12
     telecommunication services in Illinois.
                                               The
13
     Commission entered an Order granting the certificates
     of authority on February 21st, 2013. ALJ Benn
14
15
     recommends entering an Amendatory Order to correct a
16
     scrivener's error in the February 21st Order.
17
                   Is there any discussion?
18
                           (No response.)
19
          CHAIRMAN SCOTT: Any objections?
20
                           (No response.)
21
          CHAIRMAN SCOTT: Hearing none, the Amendatory
22
     Order is entered. Items T-2 through T-4 can be taken
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- 1 together. These items are applications for
- <sup>2</sup> certificates of service authority to provide
- telecommunication services in Illinois. In each
- 4 case, the ALJ recommends entry of an Order granting
- <sup>5</sup> the requested authority.
- Is there any discussion?
- 7 (No response.)
- 8 CHAIRMAN SCOTT: Any objections?
- 9 (No response.)
- 10 CHAIRMAN SCOTT: Hearing none, the Orders are
- 11 entered.
- 12 Item T-5 is Docket No. 13-0195. This
- is XO Communications' petition to cancel and reissue
- certificates of service authority previously granted
- to reflect a change in its corporate form. ALJ Riley
- recommends entry of an Order granting the requested
- 17 relief.
- 18 Is there any discussion?
- 19 (No response.)
- 20 CHAIRMAN SCOTT: Any objections?
- 21 (No response.)
- CHAIRMAN SCOTT: Hearing none, the Order is

- 1 entered.
- 2 Items T-6 and T-7 can be taken
- <sup>3</sup> together. These items are citation proceedings for a
- 4 company's failure to maintain its corporate status.
- In each case, ALJ Von Qualen recommends entry of an
- Order revoking the company's certificate of service
- <sup>7</sup> authority.
- Is there any discussion?
- 9 (No response.)
- 10 CHAIRMAN SCOTT: Are there any objections?
- 11 (No response.)
- 12 CHAIRMAN SCOTT: Hearing none, the Orders are
- entered.
- 14 Item T-8 is Docket No. 13-0167. This
- is the City of Marseilles' petition to modify its
- existing 9-1-1 emergency telephone number system.
- 17 ALJ Haynes recommends entry of an Order approving the
- 18 modification.
- 19 Is there any discussion?
- 20 (No response.)
- 21 CHAIRMAN SCOTT: Any objections?

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1 (No response.)
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- 2 CHAIRMAN SCOTT: Hearing none, the Order is
- <sup>3</sup> entered.
- Items T-9 and T-10 can be taken
- 5 together. These items are Joint Petitions for the
- 6 approval of an interconnection agreement between
- <sup>7</sup> telecommunication carriers. In each case, the ALJ
- 8 recommends entry of an Order approving the agreement.
- 9 Is there any discussion?
- 10 (No response.)
- 11 CHAIRMAN SCOTT: Any objections?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: Hearing none, the Orders are
- 14 entered.
- 15 Item T-11 through T-17 can be taken
- together. These items are Joint Petitions for the
- approval of amendments to interconnection agreements
- between telecommunication carriers. In each case,
- the ALJ recommends entry of an Order approving the
- amendment.
- Is there any discussion?

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1
                           (No response.)
 2
          CHAIRMAN SCOTT: Any objections?
 3
                           (No response.)
 4
          CHAIRMAN SCOTT: Hearing none, the Orders are
 5
     entered.
 6
                   Item T-18 is Docket No. 11-0361.
                                                      This
 7
     is Nexus Communication's Motion to Withdraw its
 8
     application to increase its eligible
     telecommunication carrier service area. ALJ Riley
10
     recommends granting the company's Motion to Withdraw
11
     the application without prejudice.
12
                   Is there any discussion?
13
                           (No response.)
14
          CHAIRMAN SCOTT: Any objections?
15
                           (No response.)
16
          CHAIRMAN SCOTT: Hearing none, the motion is
17
     granted.
18
                   Items T-19 through T-22 can be taken
19
     together. These items are petitions for the
20
     confidential and/or proprietary treatment of the
21
     petitioners' annual reports. In each case, the ALJ
22
     recommends entry of an Order granting the requested
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15

- protective treatment.
- Is there any discussion?
- 3 (No response.)
- 4 CHAIRMAN SCOTT: Any objections?
- 5 (No response.)
- 6 CHAIRMAN SCOTT: Hearing none, the Orders are
- <sup>7</sup> entered.
- 8 Last, but certainly not least, we have
- one other matter before us today, which is a
- 10 Resolution honoring Commissioner Erin O'Connell-Diaz.
- 11 I have the Resolution here. The fancy one will be
- mailed to your home. So you will get that there. I
- would like to read this. It's a little bit lengthy,
- but Commissioner O'Connell-Diaz served the Commission
- for a very long time, so we tried to capture as much
- as we possibly could in the Resolution.
- 17 Resolution
- By the Commission:
- Whereas, Commissioner Erin O'Connell-Diaz
- dutifully served with vigor and passion as
- 21 Commissioner on the Illinois Commerce Commission from
- 22 2003 until 2013; and

- Whereas, Commissioner O'Connell-Diaz worked
- diligently throughout her life and was appointed as
- 3 Administrative Law Judge at the Commission and later
- 4 as Assistant Director of Administrative Law Division;
- 5 and
- Whereas, prior to joining the ICC Commissioner
- O'Connell-Diaz served as an Assistant Attorney
- 8 General; and
- 9 Whereas, Commissioner O'Connell-Diaz has
- represented the interests of Illinois while being an
- 11 active member of NARUC. She has served as a member
- on its Board of Directors, Utility Marketplace
- 13 Access, Critical Infrastructure, International
- Relations, Water and most notably as Chairperson of
- the Electric Committee; and
- Whereas, Commissioner O'Connell-Diaz has
- additionally lent her talents to the EPRI Advisory
- Council, New Mexico Rate School Faculty and Harvard
- 19 Electric Policy Group; and
- Whereas, Commissioner O'Connell-Diaz has
- 21 championed competitive electric markets in our state
- to the benefit of many and co-chaired the ICC's

- initiative on plug-in electric vehicles; and
- Whereas, Commissioner O'Connell-Diaz has earned
- the respect of many colleagues by always examining
- 4 every issue before her position is made known and is
- 5 also known for not being a "shrinking violet" and for
- <sup>6</sup> "taking it to the mattresses" on occasion; and
- Whereas, Commissioner O'Connell-Diaz has served
- 8 as a chair of the Chicago Bar Association's Public
- 9 Utility Division; and
- Whereas, Commissioner O'Connell-Diaz is a
- lifetime member of the Naval Reserve Association; and
- Whereas, Commissioner O'Connell-Diaz has always
- made room in her heart and in her life for dogs and
- animals in need; and
- Whereas, Commissioner O'Connell-Diaz earned a
- bachelor's degree Cum Laude from the College of St.
- Mary Notre Dame and a law degree from Loyola
- <sup>18</sup> University of Chicago.
- Now, therefore, be it resolved that the
- 20 Illinois Commerce Commission hereby gratefully
- 21 acknowledges Commissioner O'Connell-Diaz's years of
- exemplary public service during her employment with

- the Illinois Commerce Commission and expresses its
- deep appreciation for her public service and
- dedication on the occasion of her departure.
- 4 Congratulations.
- 5 COMMISSIONER O'CONNELL-DIAZ: I guess I should
- <sup>6</sup> go up there.
- 7 CHAIRMAN SCOTT: You can sit. You can stand.
- 8 Whatever you would like to do.
- 9 COMMISSIONER O'CONNELL-DIAZ: I have my script.
- 10 COMMISSIONER COLGAN: Before she makes her
- comments, I had a couple of comments.
- 12 CHAIRMAN SCOTT: Sure.
- 13 COMMISSIONER COLGAN: A couple of times,
- 14 Chairman, I was tempted to interrupt and ask if the
- two ladies in the back row there wanted to share with
- everybody the little whispering that was going on.
- 17 CHAIRMAN SCOTT: Commissioner Ford voted on 17
- different items today.
- 19 COMMISSIONER O'CONNELL-DIAZ: Yes, she tried to
- vote, and I told her she was going to get us kicked
- <sup>21</sup> out.
- 22 COMMISSIONER COLGAN: I am sure it was a very

- 1 good use of sarcasm back and forth.
- But I feel we would like to take a
- moment to acknowledge, Erin, your service and your
- 4 exemplary public service and to express my
- 5 appreciation for the service that you have done and
- 6 how it's been good to serve with you for the last
- <sup>7</sup> three years. You have been a hard worker and very
- 8 dedicated, and that is very much appreciated.
- 9 I am reminded today that we didn't
- always agree on everything, but I'm also reminded
- that we did agree on many more things than we
- disagreed on. And I will always appreciate how you
- welcomed me when I first came to the Commission and
- helped me to learn the ropes. And that also goes for
- Lula and Sherman and Charles who were all very good
- and welcoming to me.
- So today as you are moving on -- and I
- say moving on much more than leaving, because I know
- that you are moving on to good things. You are --
- you will be missed here. As the Resolution says, you
- will not be remembered as a "shrinking violet," and
- one thing I will miss, and there are many more of

- them that we can share with each other back and forth
- over a friendly cocktail at some point, but one thing
- that I am going to be -- miss is being able to look
- down -- lean forward and look down to my left to the
- end of the bench and watch your body gestures and
- facial expressions. I could always tell when the
- discussions were about to leave the track.
- 8 So while I think you have a great
- <sup>9</sup> future -- I know that you have a great future in
- front of you, it's probably not as a poker player,
- because you have way too many tells. But as you move
- on, you know, the one thing that I think you and I
- held in common is a joyful sense of pride in our
- 14 Irish heritage and the use of sarcasm, sense of humor
- and the gift of gab.
- So I have a couple Irish blessings for
- you. One, which I think you will probably
- appreciate: May those who love us, love us and those
- who don't love us, may God turn their hearts, and if
- he doesn't turn their hearts, may he turn their
- ankles so we will know them by their limping.
- 22 And then probably the more appropriate

- one is that: May the road rise up to meet you, and
- may the wind always be at your back. May the sun
- 3 shine warm upon your face and the rains fall soft
- 4 upon your fields, and until we meet again, may God
- 5 hold you in the palm of his hand.
- So I wish you the very best as you
- move forward in your career, and I'm sorry I couldn't
- be there today. I didn't know we were going to do
- <sup>9</sup> this, and I made plans that -- so I couldn't be there
- today, but I did send you a card to your home
- address, and eat some cake and drink some punch for
- 12 me.
- 13 CHAIRMAN SCOTT: Thank you very much,
- 14 Commissioner Colgan.
- 15 COMMISSIONER COLGAN: You're welcome.
- 16 COMMISSIONER O'CONNELL-DIAZ: It's very, very
- nice, and I have a list for those that should be
- limping as they go through life. I will share that
- with you privately.
- 20 CHAIRMAN SCOTT: Yeah. Let me go around the
- room. Let me ask first Commissioner McCabe who is on
- the phone if you had anything to add.

- 1 COMMISSIONER MCCABE: Yes. I just want to
- second other comments and thank Commissioner
- O'Connell-Diaz for her vigor, passion and dedication,
- and I, too, am sorry I couldn't be there. And I
- don't have quite the Irish gift of gab as
- 6 Commissioner Colgan, but I did give her an Irish
- <sup>7</sup> necklace of sorts in commemoration of that shared
- 8 heritage and look forward to crossing paths in the
- <sup>9</sup> future.
- 10 COMMISSIONER O'CONNELL-DIAZ: Thank you,
- 11 Commissioner McCabe, and I did wear that on St.
- 12 Patrick's Day.
- 13 COMMISSIONER MCCABE: Very good.
- 14 CHAIRMAN SCOTT: Commissioner del Valle?
- 15 ACTING COMMISSIONER DEL VALLE: Yeah. I want
- to tell John, now I understand why I keep running
- into people who are limping. I just didn't know
- 18 that.
- 19 COMMISSIONER COLGAN: That's where my limp
- 20 comes from.
- 21 ACTING COMMISSIONER DEL VALLE: In reading the
- Resolution, Erin, I thought of the many resolutions I

- have seen over the years, and the thing about
- resolutions is that as hard as Staff and those who
- write resolutions try, you just can't capture
- <sup>4</sup> everything, and that is definitely the case for you.
- 5 I -- the first thing that impressed me
- 6 about this, and the first thing I thought of was all
- <sup>7</sup> this institutional knowledge that we are losing.
- 8 It's just an incredible amount, but I agree with
- <sup>9</sup> John, and the reason you just can't hide what you are
- 10 feeling and what you are thinking at times is because
- you are passionate.
- 12 COMMISSIONER O'CONNELL-DIAZ: And I'm a bad
- poker player.
- ACTING COMMISSIONER DEL VALLE: You are
- definitely passionate. Stay away from poker.
- But I want to say as one of the new
- quys on the block here, thank you for your service to
- the People of the State of Illinois, not just as a
- 19 Commissioner, but before that as an Administrative
- Law Judge and with the Attorney General's office, and
- I know you are going to be doing a whole lot of other
- things, but man, that is a really long, impressive

- list of accomplishments, and I am sure your husband
- is very proud of you.
- 3 COMMISSIONER O'CONNELL-DIAZ: Thank you very
- 4 much.
- 5 CHAIRMAN SCOTT: Commissioner Maye?
- 6 ACTING COMMISSIONER MAYE: Commissioner
- O'Connell-Diaz, I wanted to congratulate you on your
- 8 service at the Illinois Commerce Commission. I,
- <sup>9</sup> unlike my colleagues, did not have the opportunity to
- work with you. But I should thank you for leaving
- very large shoes for me to fill, and I hope that at
- the end of my term you will be as proud of me and the
- job that I did in your seat as everyone is of you.
- 14 COMMISSIONER O'CONNELL-DIAZ: Thank you very
- much. And are you in my old office?
- ACTING COMMISSIONER MAYE: Yes, I am.
- 17 COMMISSIONER O'CONNELL-DIAZ: Good. That's a
- good office, good karma. And it's got the 4 O'clock
- 19 chairs.
- CHAIRMAN SCOTT: Well, and, Erin, everybody has
- said everything so far. So I don't have too much to
- add, but I just -- I was thinking back on all the

- changes that you have seen in all of the things that
- we do during the time that you have been working on
- these issues, tremendous changes, and you were right
- in the middle of all of them and everything that we
- 5 are dealing with now from pipeline replacement to
- 6 smart grid to electric vehicles, all of the different
- <sup>7</sup> things that you not just worked on, but were
- instrumental here at the Commission in helping to
- 9 move forward.
- And I certainly appreciate that, and I
- know that the citizens of Illinois do as well, and as
- 12 Commissioner del Valle said, the great many years of
- public service is something that I appreciate. I
- 14 know the commitment that that takes and the other
- things that you forego to continue a career of public
- service, and so I very much appreciate that.
- I had written down poker player, but
- 18 I'm not going to say it now. But obviously, your
- passion for the issues -- not just passion for the
- issues and the things that we do here and working
- with and around the folks that we are here with, but
- your passion for the institution, too. You believe

- $^{1}$  in the ICC and what the ICC is designed to do, and I
- <sup>2</sup> certainly appreciated that.
- And again, I know as folks say --
- <sup>4</sup> actually, vous revoir is probably better, because we
- 5 know we will see you again, and we look forward to
- seeing you in the future and all of the things that
- you will be working on going forward. I know I will
- 8 see you around NARUC and other places as well.
- 9 COMMISSIONER O'CONNELL-DIAZ: Thank you very
- much, Mr. Chairman.
- 11 CHAIRMAN SCOTT: Congratulations and we look
- forward to seeing you in the future.
- 13 COMMISSIONER O'CONNELL-DIAZ: I appreciate
- that. Thank you very, very much.
- I have this big, long script. I think
- I was writing it at 2:00 in the morning. But first
- of all, thanks everyone for this. I know there were
- a lot of people that worked on this Resolution. I
- probably ran out of toner, because it's a really
- small script, and -- but it captures so much of my
- life and my time here that I believe has been well
- spent and something that I have been very fortunate

- to experience in my lifetime.
- I just want to thank you for such a
- thoughtful resolution. It will have a place of
- 4 prominence on my office wall at home or wherever else
- 5 that might be. When I gaze at it, I will scan
- through the kaleidoscope of memories of my 22 years
- <sup>7</sup> at this Commission. When I started here, there were
- 8 seven Commissioners. Imagine that. We were across
- <sup>9</sup> the street. There was this big bank of chairs. They
- were just winding up on some of the large cases
- 11 regarding nuclear power plants that had been built in
- 12 Illinois; contentious to say the least.
- I do recall hearing about people in
- chicken costumes charging the Bench, all sorts of fun
- qoings on. Then we went down to five Commissioners
- and the telecom boom hit us, and Illinois was a
- leader in the development of telecommunications
- marketplace. MCI, Quest, Sage -- I was trying to
- remember the names of the big companies that came in
- at that time. They were the giants. None of them
- 21 are here today. I mean, they don't exist as
- companies, not here physically.

- 1 Alternative regulation for Illinois
- Bell was the order of the day. I think that case
- went on for four years. Then we had the issue,
- 4 really big issue, 11-digit dialing. That held us in
- 5 consternation for years. Oh, and don't let me forget
- the dreaded area code cases. Were we going to run
- out? Were we going to exhaust? They were in 10,000
- 8 blocks. There is probably vaults of numbers
- 9 someplace that still exist with regard to those
- certain area codes. The North American Numbering
- Plan, I don't know how many sessions I sat through on
- 12 that.
- In those days the ALJs sat for days,
- morning and afternoon, in the very chairs in the main
- hearing room responding to questions from
- 16 Commissioners. We would go in the morning. We would
- start at the Bench Session. We would go into the --
- take a lunch break. We'd go into the afternoon.
- 19 Maybe you'd get out of there about 3:30, start up the
- next day. It was a very different type of a
- situation than what we have today. I'm not
- suggesting it's better or worse, but it was just --

- it was different. Many challenging cases, but at
- that time the politicians let the Commission do its
- important work and understood the need for an
- 4 independent decision-maker.
- In fact, the Commission was just such
- a different state agency than I had ever encountered.
- <sup>7</sup> It operated in its own sphere, and the notion that
- influence, be it political or by a regulated entity,
- 9 would be part of any of our process was a foreign
- concept to me. In my years of being an ALJ, I never
- 11 had anybody come to me, tell me to decide a case a
- certain way, and if they had, I probably would have
- given them a black eye.
- But how times have changed in the
- first years of this 21st Century. In 2003 or 2004
- particular folks found that the utility sector
- allowed them the opportunity to comment on five or
- six essential services that served a voter's home
- base. The Commission was an easy mark due to the
- fact that once a case was started, we could not talk
- to the public.
- So various interest groups grabbed

- certain headlines that were easy, suggesting that the
- 2 Commission was a hotbed of corruption and had turned
- a deaf ear to the needs of the consumers. The course
- 4 was set. These individuals collaborated with our
- 5 advocacy groups and the war escalated. Throughout it
- all, the Commission was just doing what our law
- <sup>7</sup> prescribes; balancing the interests of the consumers,
- 8 shareholders and the companies we regulate, as well
- 9 as implementing the laws that those very politicians
- had put in place.
- The witch hunt was on and we were the
- targets. Letters from a now disgraced and imprisoned
- ex-governor threatened to fire us if we did not vote
- the way he wanted. It was headline news. Commentary
- from the lieutenant governor and others maligning the
- 16 Commissioners as anti-consumer, labels are such an
- easy thing. Unenforceable and illegal subpoenas from
- our state's top legal officers, specious
- investigations by the state's inspector general who
- worked for the disgraced governor. Philanderous and
- false stories in the press that sought to impugn our
- 22 professional reputations, not to mention our family

- names. Those were the orders of the day.
- Shame on all who were part of that
- nonsense, and shame on all those who made our state
- 4 look like a circus on the national and international
- 5 stage. Most importantly, I knew that Illinois could
- do better when we go to the voting booth to select
- our leaders. We can do better. We should do better,
- and we must do better. But as I look back on those
- times of trouble as I call it, I am thankful to have
- been tested in that manner. It allowed me to
- understand the base level that people can sink to in
- order to advance their own agendas.
- More importantly, I had to face the
- situation head on and to dig deep into my soul and
- call upon reserves of courage I did not know I
- possessed and informed bad actors to go pound sand.
- And that if I -- and if need be, I and my lawyer,
- which I paid for, unlike a short-term Commissioner
- that had the taxpayers finance his quest for legal
- counsel, would be talking to a certain man down the
- street by the name of Fitzgerald in the federal
- building.

- I was lucky to have a good family and
- friends, a strong colleague in Commissioner Ford and
- <sup>3</sup> Chairman Box, as the support network that I depended
- on during those -- that very rough stretch of time.
- Most importantly, we were all just doing these tough
- jobs of making these unpopular decisions in cases
- <sup>7</sup> that are brought before our Commission. That's what
- 8 we do. That's what our job is.
- I do hope that none of my successors
- have to go through any of that kind of experience.
- 11 It does cause strife in your home life and in your --
- just your whole being, but hopefully those days are
- behind us. But despite all those attempted political
- incursions, the ICC staunchly maintained an
- independence and blazed the trail in the development
- of successful gas, electric and as mentioned earlier,
- telecom competitive markets with appropriate consumer
- 18 protections.
- Launching the first ever consumer
- outreach programs with Commissioner Ford; broadband
- deployment came to many unserved Illinoisans who were
- on the wrong side of the digital divide.

- 1 Launching the electric vehicle
- initiative, implementation of renewable energy and
- energy efficiency standards, and least we forget, the
- 4 PEERS stellar safety programs that our transportation
- 5 sector runs. It is the envy of the nation. We
- should be so very proud, and keep safe on the tracks.
- And last, but not least, the smart
- grid collaborative working group, the first ever in
- <sup>9</sup> the country to tackle the -- head-on the issues
- involved with grid modernization planning. I among
- many and am waiting for the realization of the Energy
- Modernization Act passed by our General Assembly
- two years ago. It is time for Illinois to regain its
- footing as a leader instead of lagging behind 47
- other states.
- So as you can see, there is enough
- history that I have experienced at the Commission to
- write four screenplays. I have even left out some of
- the more juicier tidbits. But seriously, it's great
- to be moving on to a new chapter. I look forward to
- 21 continuing my national and international work in the
- regulatory sector as long as I don't violate any

- 1 rules that my experience in the leadership column of
- NARUC has afforded me. I am very grateful for those
- opportunities that the Commission has given me to be
- <sup>4</sup> able to be in that leadership column at NARUC.
- 5 So I thank many of you for being part
- of my career life, and some that have even become
- <sup>7</sup> friends through the years. Thanks to OGC, Mary
- 8 Stephenson, Nora Naughton and that group upstairs
- <sup>9</sup> that continues to give the Commission sound legal
- <sup>10</sup> advice.
- I would also like to express my
- gratitude to my assistants through the years; Shauna
- 13 Kelly, Torsten Clausen, Ambika Dalal, our new mother
- $^{14}$  down here. She didn't bring the baby today. And
- certainly our very, very special gal, Brandy
- Bush-Brown.
- To all the Commissioners, to all the
- 18 Staff, to my ALJ area, with whom I have served, I
- want to thank you and I want to wish you the best of
- success and progress in the future, especially to my
- good friend, my sister that I didn't meet until many
- years later in my life, Commissioner Ford. I know

- 1 she is going to go on to do --
- 2 COMMISSIONER FORD: Nothing.
- COMMISSIONER O'CONNELL-DIAZ: -- a lot more
- 4 things. She is going to go on to do a lot more
- 5 things -- she is lying -- because we need her type of
- expertise. We need her to be able to go to the
- mattresses, if necessary, on pivotal issues, and I
- 8 think she is going to be looking to do more things in
- 9 her area of expertise in the educational sector, and
- our state needs it, our city needs it, and she needs
- to be part of that dialogue.
- Mr. Chairman, Commissioner Colgan,
- 13 Commissioner del Valle, Commissioner Maye, I wish you
- great success. Maintain your independence. Strike
- that correct balance where you balance all the
- stakeholders' interests, and don't let anybody tell
- you to do anything else but that.
- I always use the loaf of bread
- analogy. If you give everybody a little piece of the
- loaf of bread, then you have probably done a good job
- 21 balancing those interests. If you make everybody a
- little unhappy, you have done your job.

- Coming from a family where public
- service was expected, I know what public service --
- that public service is the rent we pay for being and
- <sup>4</sup> a role that is expected of all of us. It allows us
- to share in the great gifts that this great country
- 6 gives us. It is the purpose of life, not something
- you do in your spare time. The Commission has
- fulfilled that space for me, and I am a lucky gal to
- 9 have been able to be a part of such a vital state
- agency for so many years.
- Good luck. God speed, and God bless
- our state, its people and this great country we call
- home. As my mother always said, ever the optimist,
- upward and onward. There is much work to be done.
- <sup>15</sup> So thank you everybody. I look forward to seeing you
- in this new chapter of my life. I had to go through
- the security this morning. I have never done that
- before, but thank you from the bottom of my heart,
- and I look forward to working and collaborating with
- you in the future. Thank you.
- 21 CHAIRMAN SCOTT: I move the adoption of the
- Resolution honoring Commissioner O'Connell-Diaz.

- 1 Is there a second?
- 2 ACTING COMMISSIONER MAYE: Second.
- 3 CHAIRMAN SCOTT: It's been moved and seconded.
- <sup>4</sup> All in favor, say aye.
- 5 (Chorus of ayes.)
- 6 CHAIRMAN SCOTT: Any opposed?
- 7 COMMISSIONER O'CONNELL-DIAZ: Commissioner Ford
- 8 might be. I don't know.
- 9 CHAIRMAN SCOTT: She is abstaining. The vote
- is five to nothing, and the Resolution honoring
- 11 Commissioner O'Connell-Diaz is adopted. Commissioner
- O'Connell-Diaz mentioned Ambika Dalal who is with us.
- 13 And we wanted to thank her for her service to the
- 14 Commission as well.
- MS. DALAL: Thank you.
- 16 CHAIRMAN SCOTT: And also congratulate her on
- being a new mother. I saw a great picture today.
- MS. DALAL: Thank you. Thanks everybody.
- 19 Thanks.
- 20 CHAIRMAN SCOTT: We appreciate your service
- here to the Commission.
- Judge Wallace, are there any other

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    matters to come before the Commission today?
 2
          JUDGE WALLACE: No. That's all, Mr. Chairman.
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     CHAIRMAN SCOTT: Thank you, sir. Hearing none,
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     this meeting stands adjourned.
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                     (END OF PROCEEDINGS.)
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